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## SERVICE SYSTEM

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5 Background of the Invention

The present invention relates to a service system using a DVD (Digital Versatile Disc).

A learning system using the Internet is known as a service system of this type.

10 In this learning system, a CD-ROM (Compact Disc ROM) is distributed as a teaching material, and corrections/lessons, questions and answers, and learning result management based on the distributed teaching material are done through the Internet.

15 A student inserts the purchased CD-ROM to his/her personal computer (to be referred to as a PC hereinafter) to connect it to the Internet and access a corresponding web server on the Internet. Information stored in the CD-ROM is played back in accordance with  
20 an instruction from the server side, and the playback information is displayed on the PC. On the basis of the playback information, individual learning such as questions and answers or corrections/lessons is done.

The CD-ROM used in such a learning system can  
25 store only a limited amount of information because of its small storage capacity. Since no sufficient learning effect is obtained, use of a DVD (Digital

Versatile Disc) having a large storage capacity as the teaching material of the learning system has been examined.

#### Summary of the Invention

5                   It is therefore an object of the present invention to make it possible to use a DVD in a service system such as a learning system.

                  In order to achieve the above object, according to the present invention, there is provided a  
10   service system comprising a digital versatile disc having a first file which stores video and audio information and a second file which stores playback control information for the information in the first file, the information being normally unable to be played  
15   back from the digital versatile disc, a terminal connected to a network and adapted to receive the digital versatile disc, and a server arranged in the network and having repair information which can repair the information in the digital versatile disc, the  
20   server returning the repair information to the terminal and causing the terminal to play back the information from the digital versatile disc upon receiving a playback request for the information in the digital versatile disc from the terminal when the terminal uses  
25   the digital versatile disc.

#### Brief Description of the Drawings

Fig. 1 is a block diagram showing a service

system according to the first embodiment of the present invention;

Figs. 2A to 2C are block diagrams of the servers and PC of the service system;

5 Figs. 3A to 3C are views for explaining the software configuration of the PC and servers;

Fig. 4 is a sequence chart showing operations of the respective sections of the system shown in Fig. 1;

10 Fig. 5 is a sequence chart showing operations of the respective sections of the system shown in Fig. 1;

Fig. 6 is a sequence chart showing operations of the respective sections of the system shown in

15 Fig. 1;

Figs. 7A to 7E are views showing formats of a DVD inserted to the PC;

Fig. 8 is a block diagram showing a service system according to the fourth embodiment; and

20 Fig. 9 is a block diagram showing a service system according to the fifth embodiment.

#### Description of the Preferred Embodiments

The present invention will be described below with reference to the accompanying drawings.

25 Fig. 1 shows a service system according to the first embodiment of the present invention, which uses a DVD. The service system is applied to a learning system

using the Internet.

Referring to Fig. 1, in this learning system, servers 1 and 2 are arranged on the Internet 5. The server 1 accommodates a database 3 which stores various kinds of information and also stores textbooks prepared by teachers. The server 2 controls playback of a DVD (Digital Versatile Disc) (to be described later).

A client PC (to be referred to as a PC hereinafter) 7 as a terminal used by a student is connected to the Internet 5. A DVD 8 as a teaching material for the student, which stores video information and audio information, is inserted into the PC 7.

Figs. 2A to 2C show the hardware configurations of the servers 2 and 1, database 3, and PC 7 of the learning system.

The server 2 comprises a control section 21 formed from a CPU or the like, a memory 22 for storing software to be executed by the memory 22 and various data, and a communication I/F 23 for transmitting information through the Internet 5, as shown in Fig. 2A.

The server 1 has a control section 11, memory 12, and communication I/F 13, as shown in Fig. 2B, and is connected to the database 3 having a student information database 3A and progress/playback information database 3B (to be described later).

The PC 7 comprises a control section 71, memory 72, DVD I/F 73, communication I/F 74, display

section 75, and operation section 76 such as a keyboard,  
as shown in Fig. 2C.

The DVD 8 has a format comprised of a VMG  
(Video Manager), VTS (Video Title Set) #1 to #n, and  
5 MPEG2 program stream, as shown in Fig. 7A. The MPEG2  
program stream is video and audio stream data and is  
called a VOB (Video OBject) file. The VMG and VTS #1 to  
#n are called an IFO file which stores control  
information for an access to the VOB file. Such IFO  
10 file and VOB file are designated by extensions of  
DVD-Video.

In the first embodiment of the present  
invention, the incomplete DVD 8 in which the IFO file is  
partially or entirely erased (or destroyed), or the  
15 header of the VOB file is erased (or destroyed) is  
distributed to the student side for pay. The DVD 8  
cannot be played back by a normal player and can be  
played back in accordance with repair information from  
the server side, as will be described later.

20 The software configuration of each section of  
the learning system will be described next.

As software executed by the control section 71  
of the PC 7 used by the student, an Internet browser  
used to browse homepages (web pages to be described  
25 later) in each server on the Internet 5 is stored in the  
memory 72. Additionally, playback assistant software 7A,  
playback object 7B, and DVD player 7C shown in Fig. 3A,

which are used to play back information in the DVD 8,  
are installed in the memory 72. The playback assistant  
software 7A has a repair function for the erased or  
destroyed IFO and VOB files of the DVD 8. The playback  
5 object 7B has a function of transferring repair  
information to the playback assistant software 7A and  
causing it to repair the erased (destroyed) portion of  
the file of the DVD 8 in accordance with an instruction  
from the server 2 upon executing the Internet browser  
10 and also displaying the playback information in the DVD  
8 on the display section 75. The DVD player 7C has a  
function of playing back the information in the DVD 8 on  
the basis of an instruction from the playback object 7B.

The memory 12 of the server 1 has a web page  
15 1B, as shown in Fig. 3B. The web page 1B stores  
textbooks prepared by teachers. A textbook stored in  
the web page 1B is loaded into the PC 7 by executing the  
Internet browser in the PC 7 and displayed on the  
display section 75 of the PC 7.

20 The database 3 connected to the server 1 has  
the above-described student information database 3A and  
progress/playback information database 3B. The student  
information database 3A has a table in which the  
identification information (ID) of each student and the  
25 progress page of each subject (progress page of each  
textbook) are registered in association with each other.  
The progress/playback information database 3B has a



table in which the progress page of each subject and a  
playback clip name are registered in association with  
each other, and a table in which a textbook page in the  
web page 1B and a playback position in the DVD 8 are  
5 registered in association with each other.

As software executed by the control section 11  
of the server 1, a security gate 1A shown in Fig. 3B is  
prepared. The security gate 1A has a function of  
inhibiting the PC 7 from browsing an impermissible  
10 textbook page in the web page 1B and also a function of  
transmitting an appropriate page content of a textbook  
in the web page 1B to the PC 7.

As the software of the server 2, a server-side  
playback control object 2A and client-side playback  
15 control object 2B as shown in Fig. 3C are prepared. The  
server-side playback control object 2A is executed by  
the control section 21 and has a function of  
transferring the repair information for the DVD 8 and  
the playback control information (playback start  
20 information) of the DVD 8 to the client-side playback  
control object 2B. The client-side playback control  
object 2B is software loaded into the PC 7 and executed  
in accordance with a web page instruction upon executing  
the Internet browser in the PC 7, and has a function of  
25 receiving the repair information for the DVD 8 from the  
server-side playback control object 2A and transferring  
the repair information to the playback object 7B of the

PC 7 on the basis of the web page instruction.

The memory 22 of the server 2 stores pieces of repair information 2C including the repair information of the IFO file and that of the VOB file of the DVD 8 and also has a database 2D in which a playback clip name and playback position information of the DVD 8 are registered in correspondence with each of the pieces of stored repair information 2C.

Operation of the learning system with the above arrangement will be described with reference to the sequence charts shown in Figs. 4 to 6. Operation shown in the sequence chart of Fig. 4 will be described first.

Prior to student's learning using the Internet, the server 1 transmits its authentication information to the server 2 in advance (step S1). The server 2 authenticates the server 1 and registers it in the memory 22 (step S2), sends a registration completion notification to the server 1, and also transmits the playback information (information formed from each page of each subject and a corresponding playback clip name) of the DVD 8 stored in the memory 22 to the server 1 (step S3). The server 1 receives the playback information and registers and saves it in the table of the progress/playback information database 3B (step S4).

After such preprocessing, when the student connects his/her PC 7 to the Internet 5 to log in to the

server 1 (step S5), the student number (student ID) and password of the student are transmitted to the server 1 (step S6). In this case, the server 1 determines whether the received student number and password are registered in the student information database 3A, and if it is, determines that the student is an authentic student (step S7).

After determining that the student is authentic, the server 1 transmits, to the PC 7, an initial page window where items (subjects) to be learned by the student are sequentially arranged on a window, and makes the display section 75 of the PC 7 display the window (step S8). The student selects a desired item from the initial page window displayed on the PC 7 (step S9). The selection information is transmitted to the server 1 (step S10). Upon receiving the selection information, the security gate 1A of the server 1 extracts the progress page of the item represented by the student number and selection information of the student by looking up the table in the student information database 3A (step S11), transmits, to the PC 7, a page content including image information represented by the progress page of the textbook of the corresponding item, which is stored in the web page 1B, and causes the PC 7 to display the page content (step S12). When the contents of the progress page of the item selected by the student are displayed on the PC 7

as a window and audio data, the student side starts learning the selected subject (step S14). At this time, the student inserts the DVD 8 into the PC 7 (step S13).

The learning progresses as, e.g., the teacher  
5 side (i.e., server 1 side) puts a question about the contents of the subject displayed on the screen of the PC 7, and the student side (i.e., PC 7 side) answers the question. If the answer from the student side is correct, the security gate 1A of the server 1 allows  
10 progress to the next page. Consequently, the contents of the next page of the subject are sent from the server 1 side to the PC 7 and displayed on the PC 7 as a window and audio data, so learning about the page contents progresses in a similar way. The learning of the  
15 selected item sequentially progresses in this way. When the learning is ended, the page of the textbook of the selected item under learning is registered as a progress page corresponding to the student number in the student information database 3A. Next time, the learning starts  
20 from the contents of that page.

When the student clicks on an omitted portion in the displayed window of the textbook page under learning in order to compensate for the omitted portion with the information of the DVD 8, a DVD playback  
25 request is transmitted from the PC 7 to the server 1 (step S15).

When the DVD playback request is transmitted

from the PC 7, the server 1 notifies the server 2 of the PC authentication information of the student in step S16 of Fig. 5. The server 2 recognizes that the request is from the server 1 that has already been authenticated and registered in step S2 of Fig. 4, and registers the PC authentication information of the student, which is transmitted from the server 1 (step S17). The server 2 transmits, to the server 1, the URL (Uniform Resource Locator; location (address) in the server 2) of the client-side playback control object 2B as a student authentication registration completion notification (step S18).

Upon receiving the URL of the client-side playback control object 2B from the server 2, the server 1 extracts a playback clip name corresponding to the DVD playback request transmitted from the PC 7 by looking up the progress/playback information database 3B in which the playback clip name transmitted from the server 2 in advance is saved, attaches the playback clip name as a parameter of the client-side playback control object 2B (step S19), and notifies the PC 7 of it as a playback page (step S20). The PC 7 requests the server 2 to acquire the client-side playback control object 2B in accordance with the description in the transmitted playback page (steps S21 and S22). The PC 7 side acquires the client-side playback control object 2B. The acquired client-side playback control object 2B is

called a volatile playback control object because it is used only when the playback information of the DVD 8 is to be displayed at a position corresponding to the playback clip name of the textbook page, and a new  
5 playback control object must be acquired to display the playback information of the DVD 8 at a position corresponding to a new playback clip name.

The PC 7 acquires the client-side playback control object 2B from the server 2 and then activates  
10 the playback object 7B (step S23). By executing the acquired client-side playback control object 2B, the PC 7 loads the playback clip name attached to the object 2B as a parameter (step S24). The loaded playback clip name is sent to the server 2 (step S25).

15 When the playback clip name is sent, the server 2 executes the server-side playback control object 2A (step S26), receives the playback clip name, extracts, e.g., the repair IFO information 2C corresponding to the playback clip name from the memory  
20 22 by looking up the database 2D, and sends the repair information to the PC 7 side (step S27). The PC 7 performs the following processing in step S28.

The PC 7 executes the acquired client-side playback control object 2B to acquire the repair IFO  
25 information from the server 2, and transfers the information to the playback object 7B. The playback object 7B transfers the repair IFO information to the

playback assistant software 7A. The playback assistant software 7A registers the repair IFO information and transmits a registration completion notification to the playback object 7B. The repair IFO information  
5 registration completion notification is further transmitted from the playback object 7B to the client-side playback control object 2B.

Upon receiving the repair IFO information registration completion notification from the playback  
10 object 7B, the client-side playback control object 2B transmits the registration completion notification to the server-side playback control object 2A of the server 2 (step S29).

When notified of the repair IFO information registration completion notification, in step S30 of  
15 Fig. 6, the server-side playback control object 2A of the server 2 transmits, to the PC 7, the playback position information of the DVD 8 in the database 2D, which corresponds to the playback clip name received in  
20 step S25 of Fig. 7, as playback control instruction information (playback start instruction information) to be executed by the playback object 7B of the PC 7 (step S31).

When the playback control instruction  
25 information is transmitted from the server 2 to the PC 7, the PC 7 performs the following processing in step S32. The client-side playback control object 2B is executed

to acquire the playback control instruction information from the server 2, the acquired information is transferred to the playback object 7B, the playback object 7B instructs the DVD player 7C and playback assistant software 7A to play back the DVD 8, and the playback control instruction information is transferred to the playback assistant software 7A. In starting playing back the DVD 8, the DVD player 7C plays back the incomplete IFO file of the DVD 8.

When the DVD player 7C plays back the incomplete IFO file of the DVD 8, the playback assistant software 7A converts the playback information into information repairable in accordance with the playback control instruction information and the registered repair IFO information (step S33) and sends the information to the playback object 7B. The playback object 7B recognizes the incomplete IFO file as a normal IFO file and subsequently executes playback processing to display a video signal played back next to the IFO file by the DVD player 7C at the omitted portion of the display window on the display section 75 (step S34). The learning is continued as the video signal corresponding to the omitted portion of the display window is played back and displayed.

When the page is completely learned, learning of the next page starts, and an omitted portion in the display window for the page need be compensated for by



the information of the DVD 8, the student clicks on the omitted portion, as described above. The flow returns to step S15 in Fig. 5. A DVD playback request is sent from the PC 7 to the server 1, and the processing steps from step S16 of Fig. 5 and the processing steps in Fig. 6 are executed again. In this case, the PC 7 acquires a client-side playback control object for playing back the omitted portion of the new page from the DVD 8, which is different from the preceding client-side playback control object. By executing this new client-side playback control object, playback processing of playing back a video signal in the DVD 8 and displaying the signal at the omitted portion of the display window on the display section 75 is performed (step S34).

When the learning of the pages of the selected subjects sequentially progresses, and the student ends the learning on the PC 7 (step S35), a learning completion notification is sent to the server 1 (step S36). Upon receiving the learning completion notification, the server 1 accesses the progress/playback information database 3B in the database 3 to update progress information (page of the selected subject) corresponding to the student number (step S37), and the processing is ended.

As described above, this learning system makes it possible to use the DVD 8 having a large storage

capacity as a teaching material. As a result, a sufficient learning effect can be obtained. In addition, before the DVD 8 is provided to the student side, the IFO file of the DVD 8 is erased (or destroyed) in advance such that the DVD 8 is provided in an incomplete form. When the student uses the DVD 8, repair IFO information is transmitted from the server side, so the information of the DVD 8 can be played back in accordance with the repair IFO information. Hence, since the DVD 8 which is distributed to the student, e.g., for pay cannot be played back by a normal player, any illicit use of the DVD 8 by a third party can be prevented, and the provider who provides this system can be prevented from suffering loss.

15 In the above-described first embodiment, the playback assistant software 7A and playback object 7B are installed in the PC 7 in advance. However, the playback assistant software 7A and playback object 7B may be downloaded from the server 1 and stored in the memory of the PC 7 when the DVD 8 is set in the PC 7. Alternatively, the playback assistant software 7A and playback object 7B may be stored in the DVD 8, and when the DVD 8 is inserted into the PC 7, the server 1 may sends an instruction to the PC 7, and the PC 7 may load the playback assistant software 7A and playback object 7B from the DVD 8 and store them in the memory in accordance with the instruction.

In the first embodiment, an omitted portion in the display window of a textbook page is displayed in accordance with information played back from the DVD 8. The playback information includes not only a video  
5 signal but also an audio signal. In addition, one page of a textbook may be played back from the DVD 8 and displayed on the PC 7.

In the sequence charts shown in Figs. 4 to 6, an incomplete IFO file that is erased or destroyed is  
10 repaired to a complete IFO file, and video data in the subsequent VOB file is played back and displayed on the PC 7. Modifications which inhibit playback of a DVD 8 will be described as the second embodiment.

As the first modification, the header field of  
15 the VOB file may be erased (or destroyed) in advance to make the file incomplete, as described above, and the header field may be repaired to play back the video signal in the subsequent VOB file and display it on a PC 7. Alternatively, the video signal or the like in the  
20 VOB file of the DVD 8 may be erased (or destroyed) in advance to make the file incomplete, and this portion may be repaired by the repair information from the server side and displayed on the PC 7.

As the second modification, the IFO file of  
25 the DVD 8 may be wholly erased (all data are "0"; the file size is the same as that of a normal file). When a playback request for the DVD 8 is received from the PC 7,

the IFO file may be sent from the server side to the PC 7 as repair information, and the PC 7 may play back the VOB file of the DVD 8 on the basis of the IFO file.

As the third modification, the IFO file of the DVD 8 may be formed as a file having a size "0", and the IFO file may be repaired to a normal file by repair information from the server side.

As the fourth modification, only the VOB file may be stored in the DVD 8 in advance. When a playback request for the DVD 8 is received from the PC 7, the IFO file may be sent from the server side to the PC 7, and the PC 7 may play back the VOB file of the DVD 8 on the basis of the IFO file.

As the fifth modification, the physical layout in the IFO file of the DVD 8 may be changed, and the PC 7 may repair the IFO file to a normal file in accordance with repair information from the server side and play back the VOB file of the DVD 8 on the basis of the IFO file.

More specifically, as the physical layout in the IFO file of the DVD 8, for example, ① VIDEO\_TS.IFO to ⑥ VTS\_01\_0.IFO are normally laid out as shown in Fig. 7B.

In this case, for example, ⑥ VTS\_01\_0.IFO and ① VIDEO\_TS.IFO may be exchanged to form an abnormal file, and the IFO file may be repaired to a normal file by repair information from the server side such that the

video data in the VOB file can be played back. In this case, the VOB file may have an abnormal physical layout, or both the VOB file and the IFO file may have abnormal layouts.

5           As the sixth modification, the DVD 8 is designed such that at least one of the IFO and VOB files is not placed under the VIDEO\_TS directory.

          More specifically, the DVD 8 normally has a logic structure as shown in Fig. 7C, in which the IFO and VOB files such as VIDEO\_TS.IFO and VIDEO\_TS.VOB are  
10       placed under the VIDEO\_TS directory. In this case, the logic structure of the DVD 8 may be changed such that the IFO file or VOB file is not placed under the VIDEO\_TS directory, and the structure may be repaired to  
15       a normal logic format by repair information from the server side. With this processing, the PC 7 can play back the information in the VOB file.

          As the seventh modification, the IFO file name or VOB file name such as VIDEO\_TS.IFO or VIDEO\_TS.VOB  
20       located under the VIDEO\_TS directory may be changed to an impossible file name such as XXXX.YYY, and the name may be repaired to a normal file name by repair information from the server side.

          As the eighth modification, file system  
25       information (File Set Descriptor, File Identifier Descriptor, File Entry, ICB, and the like) may be partially or entirely erased from the DVD 8, and the

information may be repaired to a normal file name by  
repair information from the server side.

More specifically, VIDEO\_TS.IFO, VIDEO\_TS.VOB,  
and VIDEO\_TS.BUP shown in Fig. 7D are regarded as the  
5 file system information. When data corresponding to  
these pieces of file system information are  
independently stored, and a piece of file system  
information is erased, data corresponding to the file  
system information cannot be played back. In this case,  
10 when normal file system information is transmitted for  
the server side to the PC 7, the PC 7 can play back the  
information in the DVD 8.

As the ninth modification, the IFO and VOB  
files of the DVD 8 may be created as the DVD standard,  
15 and all video images in the DVD 8 may be played back in  
accordance with repair information (new IFO information)  
from the server side.

More specifically, for the DVD 8, normally,  
the IFO file and the VOB file corresponding to data A  
20 are created as the DVD standard, as shown in Fig. 7E.  
When a playback request for such a DVD 8 is received  
from the PC 7, the server side sends a new IFO file to  
the PC 7. The PC 7 can play back information in a VOB-1  
file corresponding to data B in Fig. 7E by the new IFO  
25 file and consequently play back all VOB files (VOB-2  
file) of the DVD 8.

Of the above-described first to ninth

modifications that inhibit playback of video data in the DVD 8, the fifth to eighth modifications can be combined with other modifications except the ninth modification.

As described above, the DVD 8 that cannot be  
5 played back by a normal player is provided to the user, and when the DVD 8 is set in the PC 7, and a playback request is sent from the PC 7, the server side transmits repair information for the DVD 8 to the PC 7 to allow the PC 7 to play back the DVD 8.

10 Such a DVD 8 is provided to the user (student side) by a provider who provides this system, as described above. The system provider must appropriately charge the user for use of the DVD 8. In the third embodiment, charging methods will be described.

15 As the first charging method, the user is charged in units of DVDs.

As the second charging method, the server use charge (per month or year) is collected from the user.

As the third charging method, the user is  
20 charged every time the DVD is played back (i.e., for each access to the server).

As the fourth charging method, the user is charged when he/she accesses the server, and after that, the video information in the DVD is played back for the  
25 user (prepayment).

As the fifth charging method, a content such as an advertisement is inserted into the DVD 8, and the

advertiser is charged.

As the sixth charging method, playback assistant software 7A and playback object 7B are stored in each DVD, as described above, and a license fee is collected at the time of sale or distribution of each DVD.

As the seventh charging method, a person who has developed DVD software to be used in this system is charged.

As the eighth charging method, the system provider causes a third party to operate the server and collects a software license fee from the third party.

When the above charging methods are employed, the system provider can operate the system without suffering loss.

Fig. 8 shows the fourth embodiment of the present invention. In the first embodiment shown in Fig. 1, the servers 1 and 2 are prepared. However, as shown in Fig. 8, one server 2 may be commonly used by a plurality of servers 1a to 1c. With this arrangement, the plurality of servers can be unitarily managed by the single server 2. In this case, the servers 1a to 1c may be in charge of different subjects, or the servers 1a to 1c may function as schools.

Alternatively, as in the fifth embodiment shown in Fig. 9, servers 1 and 2 may be integrated into a single server 9 and servers 9a to 9c may be connected



to databases 3a to 3c, respectively. In this case, the servers 9a to 9c may be in charge of different subjects, or the servers 9a to 9c may function as schools.

As has been described above, according to the present invention, the service system has a DVD having a first file (VOB file) which stores video and audio information and a second file (IFO file) which stores playback control information for the information in the first file, the information being normally unable to be played back from the DVD, a PC connected to the Internet and adapted to receive the DVD, and a server arranged in the Internet and having repair information which repairs the information in the DVD whose information cannot be played back. Upon receiving a playback request for the information in the DVD from the PC, the server returns the repair information to the PC and causes it to play back the information from the DVD. When this system is applied to a learning system, the digital versatile disc 8 having a large storage capacity can be used as a teaching material, and consequently, sufficient learning effect can be obtained. In addition, since the information in the DVD which is distributed to the student side, e.g., for pay cannot be played back by a normal player, any illicit use of the DVD by a third party can be prevented, and the provider who provides this system can be prevented from suffering loss.

What is claimed is:

1. A service system comprising:

2 a digital versatile disc having a first file  
3 which stores video and audio information and a second  
4 file which stores playback control information for the  
5 information in the first file, the information being  
6 normally unable to be played back from said digital  
7 versatile disc;

8 a terminal connected to a network and adapted  
9 to receive said digital versatile disc; and

10 a server arranged in the network and having  
11 repair information which can repair the information in  
12 said digital versatile disc, said server returning the  
13 repair information to said terminal and causing said  
14 terminal to play back the information from said digital  
15 versatile disc upon receiving a playback request for the  
16 information in said digital versatile disc from said  
17 terminal when said terminal uses said digital versatile  
18 disc.

2. A system according to claim 1, wherein

2 said server comprises first and second servers,

3 said first server having a database in which a

4 pair of identification information of a student who

5 learns a subject using said terminal and progress

6 information of the subject are registered, and having a

7 first memory which stores contents of each page of the  
8 subject,

9           said second server having a second memory in  
10 which a pair of the repair information and playback  
11 control instruction information for said digital  
12 versatile disc are registered in relation to playback  
13 designation information output when said terminal sends  
14 the playback request, and

15           said first server transmitting page contents  
16 of said first memory designated by the progress  
17 information corresponding to the identification  
18 information of the student in said database and causing  
19 said terminal to display the contents at the time of  
20 learning by the student, and upon receiving the playback  
21 designation information output when said terminal sends  
22 the playback request, outputting the playback  
23 designation information to said second server and  
24 causing said second server to transmit, to said terminal,  
25 the repair information corresponding to the playback  
26 designation information and the playback control  
27 information for said digital versatile disc in said  
28 second memory, thereby allowing said terminal to play  
29 back the information in said digital versatile disc.

3.           A system according to claim 2, wherein  
2           said terminal comprises  
3           a player for playing back the information in

4     said digital versatile disc;

5             playback assistant means for repairing the  
6     information in said digital versatile disc, which is  
7     played back by said player, on the basis of the repair  
8     information; and

9             playback means for, upon receiving the repair  
10    information and playback control instruction information,  
11    sending the received repair information to said playback  
12    assistant means, instructing said playback assistant  
13    means and player to play back said digital versatile  
14    disc on the basis of the received playback control  
15    instruction information, and displaying playback  
16    information of the first file of said digital versatile  
17    disc on the basis of a repair output from said playback  
18    assistant means.

4.           A system according to claim 3, wherein

2             said second server has first and second  
3     playback control means for controlling playback of the  
4     information in said digital versatile disc,

5             said second server causes said terminal to  
6     acquire said second playback control means in accordance  
7     with authentication information of said terminal, which  
8     is output from said first server when said terminal  
9     sends the playback request for the information in said  
10    digital versatile disc, and said second playback control  
11    means acquired by said terminal transmits the playback

12 designation information to said first playback control  
13 means,  
14           upon receiving the playback designation  
15 information, said first playback control means sends the  
16 repair information in said second memory, which  
17 corresponds to the playback designation information, to  
18 said second playback control means and causes said  
19 second playback control means to send the repair  
20 information to said playback means, and after the repair  
21 information is sent, said second playback control means  
22 requests said first playback control means to send the  
23 playback control instruction information, and  
24           upon receiving the sending request, said first  
25 playback control means sends the playback control  
26 instruction information in said second memory, which  
27 corresponds to the playback designation information, to  
28 said second playback control means and causes said  
29 second playback control means to send the playback  
30 control instruction information to said playback means.

5.           A system according to claim 1, further  
2 comprising charging means for charging for use of said  
3 digital versatile disc.

## Abstract of the Disclosure

A service system includes a digital versatile disc, terminal, and server. The digital versatile disc has a first file which stores video and audio information and a second file which stores playback control information for the information in the first file. The information cannot normally be played back. The terminal is connected to a network and receives the digital versatile disc. The server is arranged in the network and has repair information which can repair the information in the digital versatile disc. Upon receiving a playback request for the information in the digital versatile disc from the terminal when the terminal uses the digital versatile disc, the server returns the repair information to the terminal and causes the terminal to play back the information from the digital versatile disc.